



## Unionville – Chadds Ford School District Athletic Department

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## FamilyID FAQs

Below is a list of frequently asked questions. We hope these are helpful, but also want to let you know that we are here to help you in the athletics office.

FamilyID is also available to help with registration. You can contact FamilyID at: [support@familyid.com](mailto:support@familyid.com) or **888-800-5583 x. 1**. Their support is available 7 days per week and messages will be returned promptly.

**Q. What information is required to register for a sport through FamilyID?**

UCFSD Online Registration & Athletic Agreements must be completed electronically through FamilyID. If this is your first sport this school year, you must also submit a PIAA CIPPE-[Section 6](#) (Physical) electronically.

**Q. How do I submit Section 6 (Physical)?**

A hard copy of Section 6 must be printed and completed by an Authorized Medical Examiner. Once completed, please scan and upload the document into FamilyID. You can even take a picture from your cell phone and upload.

**Q. Are activity fees collected through FamilyID?**

UCFSD is not using the FamilyID payment tool at this time. Activity fees can be submitted via cash or check at the UHS Athletic Office (HS Athletes) and the CFPMS Main Office (MS Athletes).

**Q. Is information in FamilyID secure?**

FamilyID has been thoroughly vetted and approved by our district technology department. [Click here](#) for more information on FamilyID's security features.

**Q. Can I still submit the paper version of the PIAA CIPPE Form?**

We ask that all families utilize FamilyID beginning this spring season. If you've already submitted your paper version of the PIAA CIPPE or section 7 for the spring, we will accept your paper copy. Please contact the athletics office if you are experiencing difficulty.

**Q. What is the deadline for submitting PIAA CIPPE forms?**

As always, we ask that all paperwork is submitted at least one week prior to the first practice.

As a final layer of support, FamilyID provides their own FAQs on their website which can be accessed by clicking [here](#).